

Set up your money box to take donations by phone

Register

Got an iPhone?

First, make sure your phone is enabled. If you have the latest iPhone (X/XS/XR), your phone is ready to go and you can tap your phone against the sticker to start.

If you have an older iPhone, open your camera and once the QR code sticker is in focus (don't take a photo), a notification will appear on your phone. Tap on this to start.

Got an Android phone?

If you have an Android phone, you need to enable NFC. Go into your phone settings and look for NFC in a sub folder (the name of sub folder is different for different phones but common ones are...) 'more', 'connections', 'device connectivity' or 'wireless and networks'. Once you've enabled NFC, tap the back of your phone on the QR code sticker to start.

How to register

1. Once you've scanned or tapped your money box sticker, a notification from Thyngs should appear
2. Click through to a landing page
3. Follow the on-screen instructions
4. When entering your details, please use your full name, postcode (the same ones you signed up for Coffee Morning with) and reference number (find this in the green box on your welcome letter). This is so we can link these phone donations to your fundraising total
5. Customise your donation page
6. Congratulations! Your sticker is ready to take donations by phone

Donate

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How to donate

1. Once you've scanned or tapped your money box sticker, a notification from Thyngs should appear
2. Click through to a landing page
3. Click on one of the pre-defined donation amounts (£5, £10, £15, Other)
4. Choose your preferred payment option (Card, Paypal, Apple Pay, Google Pay)
5. Enter your payment details to donate
6. You should receive a email to confirm your donation has gone through
7. Thank you! Your donation will help Macmillan be right there for people living with cancer

Accessing your account

You can access your account by scanning the QR code sticker on your money box and clicking 'Log in', or through a link in the confirmation email you receive when you register.

When you register your sticker, you have the option of including a personalised headline and message which your guests will see when they try and donate. You can change this at any time in 'My account'

You can see how much you've raised so far through phone donations, through My Account. This amount only reflects donations by phone, and not through any other method.

FAQs

Can I get another money box which can take phone donations?

We are sorry, but only one money box with sticker can be registered per host. You are able to order additional money boxes but these do include a QR code sticker.

Why don't I have a money box which can take phone donations?

Unfortunately, we aren't able to supply contactless money boxes for all of our supporters, because of costs, but if successful are hoping to in future years.

What's an Android phone?

Android phones include Samsung, LG, Sony, Huawei, HTC, Lenovo, Microsoft, Motorola, Nokia, Google, Blackberry

Will phone donations count towards my total?

For technical reasons, unfortunately we are unable to combine the amount raised through phones with other paying-in methods. You are however able to see the amount phone donations have raised through 'My account'.

What happens if I don't register my money box?

You will still be able to donate, but we won't be able to add this donation to the fundraising total for the organiser.

Will I be thanked for donations made through phones?

You will receive a 'Thank you' email to confirm that your donation has gone through.

What is NFC and how do I use it?

NFC is the technology which allows you to tap your phone to make a donation. It works in the same way as your contactless bank card. Once you've found it in settings and enabled it, simply tap the back of your phone with the sticker on your money box (these need to physically touch) and you'll be taken through to a landing page where you can register your sticker to your event, or donate.

What is a QR code?

A QR code is just like a bar code. Your phone is able to scan this code (using your camera) which takes you to a landing page, meaning you can donate without needing cash.

Why are you promoting donating through your phone?

We want to make donating at a Coffee Morning as accessible and easy as possible. We know that less people are carrying cash and hope this is a great alternative way of donating.

I need help!

If you are having problems registering or donating or your QR code sticker isn't working, please get in touch with our friendly team at coffee@macmillan.org.uk or call 0330 102 7810.

The legal bit

From your donation, a transaction fee of 2.5% will be paid to Thyngs, the service provider. Payment by means of different options e.g. PayPal, Apple Pay, Google Pay are also subject to the charges of the particular supplier.